

etisalat <sup>by</sup> e&

# 800 Toll-Free

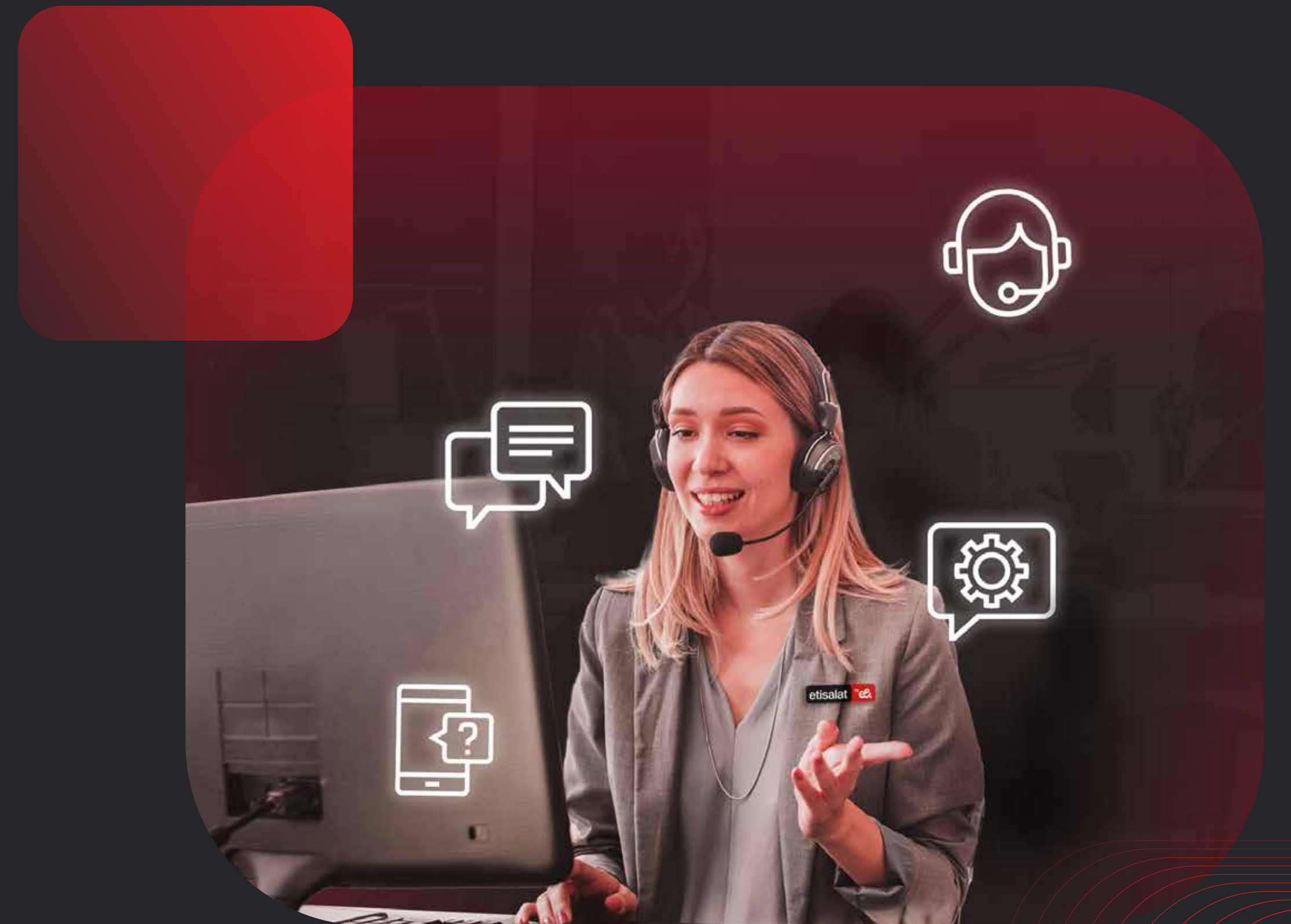
A business solution that connects  
your customers to you – anytime,  
anywhere.

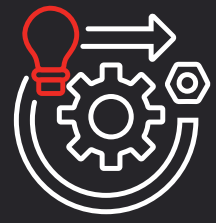




## 800 Toll-Free – Always be found by your customers

In today's competitive business landscape, effective communication is key to establishing a strong presence and connecting with your customers. Business owners understand the importance of providing seamless and convenient communication channels to enhance customer experience. That's why etisalat by e& is thrilled to present 800 toll-free, designed specifically to elevate communications to new heights.





## Why Toll-Free required by businesses

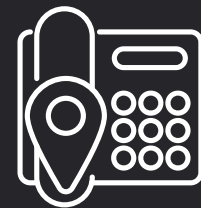
At etisalat by e&, we understand that every business is unique, and so are its communication needs. Our 800 toll-free business solution allows you to have a dedicated phone number that is not only easy to remember but also tailored to reflect your brand identity. Imagine having a toll-free number that resonates with your customers, making it effortless for them to reach out to your business anytime, from anywhere.





## What are the main benefits of 800 Toll-Free

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### Comprehensive Lead Analysis

Track & monitor incoming call routing based on location, day & time.



### Simplified Call Management

Easy call distribution configuration to streamline operations.



### Lead Optimisation

Access to hassle-free online call tracking & optimisation.



### Permanent Number

One number, irrespective of your office location.



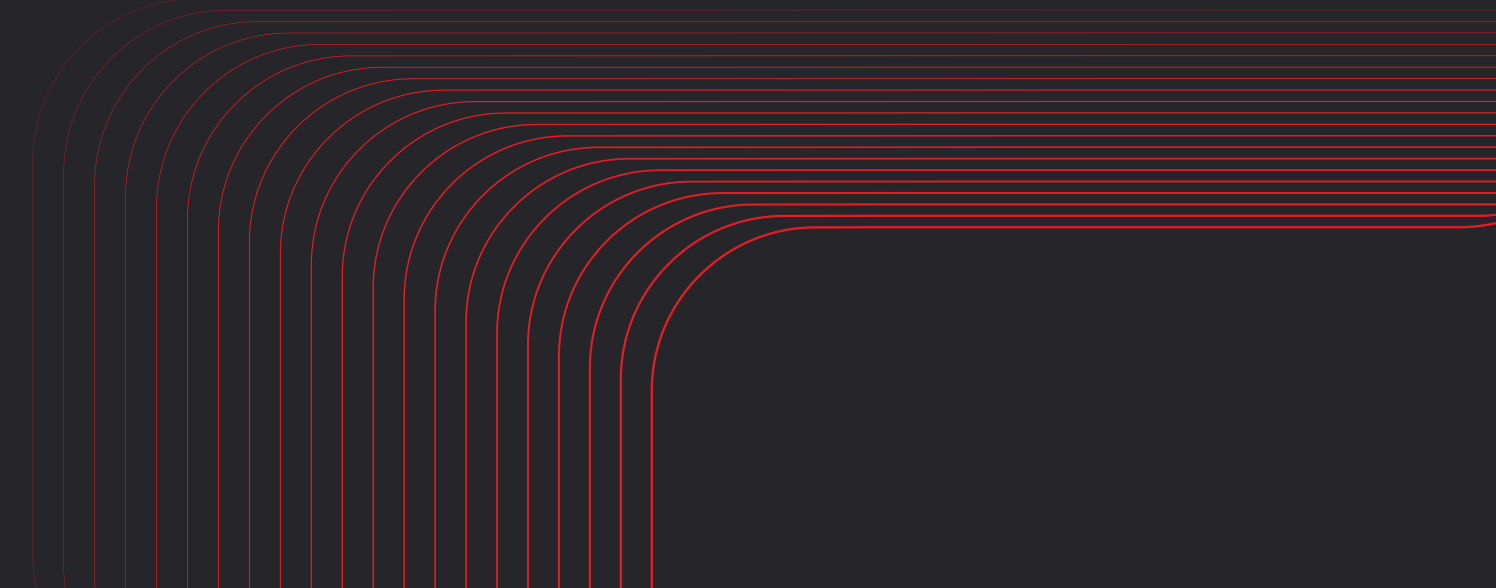
### 24/7 Support

Expert dedicated support to ensure business remains uninterrupted.



### Smooth Flexibility

Based on your preference, choose between basic & premium plans.





## 800 Toll-Free packages

Key terms	800 MYCOMPANY			
	Yearly Plan		Quarterly Plan	
	Basic 800	Premium 800	Regular 800	Flat-Rate 800
Connection Charge (AED)	0	300	600	0
Rental Charge (AED)	99	499	300	3,000
Contract Period	12 months	12 months	3 months	3 months
Exit Penalty	1 months rental	1 months rental	NA	NA
Usage Charges	Per minute	Per minute	Per minute	Per minute
Calls from fixed-line phones within the same area code (AED)	0.24/min	0.20/min	0.05/min	0.15/min
Calls from fixed-line phones within the same different code (AED)	0.24/min	0.20/min	0.18/min (0.09/min)*	0.15/min
Calls from mobile telephones (AED)	0.30/min	0.24/min (0.18/min)*	0.24/min (0.18/min)*	0.15/min

\*Rates in brackets are off-peak rates (14:00 HRS and 00:00 HRS - 0700 HRS) for After Sales Support, please call 8005800 (SMB) or 8009111 (ES) toll free



## Global trends and facts

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- Toll-free number services for businesses are witnessing a global surge in popularity due to several compelling trends and facts.
- Research indicates that toll-free numbers significantly enhance customer satisfaction and trust, as they portray professionalism and accessibility.
- Businesses with toll-free numbers experience increased customer engagement and higher call volumes, resulting in improved sales and conversions.
- Toll-free numbers enable businesses to expand their market reach by attracting customers who can conveniently connect without incurring any costs.
- Businesses can strengthen their brand image, increase customer loyalty, and stay ahead of the competition in today's globalized marketplace.





## What makes us different

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- etisalat by e&'s custom toll-free number stands out from the competition with its unparalleled customization options and robust features.
- It offers customers 24/7 dedicated support, call routing and streamlining, online call tracking, optimization, and more.
- etisalat by e& allows businesses to create a completely customizable plan that aligns perfectly with their brand identity, making it memorable and instantly recognizable to customers.





## Contact us

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Visit [etisalat.ae/tollfree](https://etisalat.ae/tollfree) to know more.

Get your own unique **800 toll-free** number today!

Contact your sales Account Manager or **call 80077333**

