

application form Smartphone Plans



Serial No.:

Complete this form if you are applying for a smartphone plan.

Contact No.:

Date:

Subscriber details		
Full Name of Applicant Mr/Ms/Mrs: _____		
P.O. Box: _____	Emirate: _____	Nationality: _____
ID Document Type: <input type="checkbox"/> Emirates ID	<input type="checkbox"/> Passport	<input type="checkbox"/> GCC ID
ID Document No.: _____	Date of Issuance (dd/mm/yyyy): _____	Date of Expiry (dd/mm/yyyy): _____
Visa No.: _____	Date of Issuance (dd/mm/yyyy): _____	Date of Expiry (dd/mm/yyyy): _____
Unified No. (required in case of Passport): _____	Residency File No.: _____	
Date of Birth (dd/mm/yyyy): _____	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female	Working No.: _____
I would like to receive SMS updates about Etisalat's promotions & offers: <input type="checkbox"/> Yes <input type="checkbox"/> No Email: _____		

Delegate details		
Delegate Name: _____ <input type="checkbox"/> Power of Attorney <input type="checkbox"/> Letter of Delegation		
ID Document Type: <input type="checkbox"/> Emirates ID	<input type="checkbox"/> Passport	<input type="checkbox"/> GCC ID
ID Document No.: _____	Date of Issuance (dd/mm/yyyy): _____	Date of Expiry (dd/mm/yyyy): _____
Unified No. (required in case of Passport): _____	Residency File No.: _____	Nationality: _____ Emirate: _____
P.O. Box: _____	Date of Birth (dd/mm/yyyy): _____	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female Working No.: _____

1. Smartphone plans

New (Please fill Postpaid or Prepaid Service Application Form)

Mobile No. Existing

Device Model: _____ Colour: _____

Package

Prepaid Plan Postpaid Contract Plan1 Postpaid Contract Plan2 Postpaid Contract Plan3

I agree to the attached Terms and Conditions of the smartphone Plan. I confirm that the above information is accurate and I commit to advise Etisalat of any changes.

Customer Name:		
Choose 1 Option (mandatory): <input type="checkbox"/> Advance payment of AED: or <input type="checkbox"/> Late payment Credit Card Authorization*		
*In the event that I fail to make full payments to Etisalat on time, I authorize Etisalat to recover any unpaid charges by charging my credit card.		
Type of Credit card (Please tick)	<input type="checkbox"/> Visa	<input type="checkbox"/> Master
Please enter your Credit Card Number	Expiry date	<input type="text"/>
<input type="text"/>	<input type="text"/>	
Date:	Signature	

2. Documents required

Signed service contract UAE National ID copy Power of Attorney
 Passport copy Valid trade licence

For official use

New Account No.: _____ KR/RD Code: _____ KR/RD/MR Store Code: _____ KR/RD/MR/Sales Staff Code: _____

Request No.: _____ Sub Request No.: _____ Party ID: _____ Authorised Management Signature: _____

3. Available subscription packages

	Prepaid Plan	Postpaid Contract Plan1	Postpaid Contract Plan2	Postpaid Contract Plan3
Upfront charges	Based on the device model and data plan chosen			
Monthly rental	AED 99	AED 250	AED 400	AED 250
Data capacity	1GB	1GB	10GB	10GB
Flexi-minutes*		100	300	300
Contract period	No contract One month free*	18 months	18 months	12 months

*Flexi-minutes include local, international voice minutes and inbound roaming minutes. Out of bundle rate is 1 AED/1MB for all the packages.

Terms & Conditions

- Contract period is 18 months from the package activation date for the subscription to Contract Plan1 and Contract Plan2 and 12 months from the package activation date for the subscription to Contract Plan3
- Device warranty period is 12 months from the activation date, charges may apply
- Upon the expiry of the contract's term Etisalat will not suspend the service and the same monthly rental will apply for Contract Plan2, and a monthly rental of AED 400 will apply for Contract Plan3. The customer will have the option to exit at any time following the minimum commencement period without paying any penalty or exit charges
- Upon the expiry of the contract's term for Contract Plan1, the service will be automatically removed and standard charges and allowances for New Postpaid Plan will apply
- The minimum period of hire for this offer is a contract period of 18 calendar months for Contract Plan1 and Contract Plan2, 12 calendar months for Contract Plan3 commencing from the date of the service provisioning, therefore, it is agreed that the customer subscribing to the service, the discounted price for this offer is conditional upon the customer's commitment to keep his subscription activated for not less than the contract period from the date of purchase of the phone, being the minimum hire period
- In the event the customer terminates the contract prior to this minimum period of hire, an exit charge shall be paid by the customer to Etisalat
- The duration of the minimum commitment period will be extended by any periods of temporary service suspension. A temporary service suspension shall include but is not limited to the customer's failure to pay Etisalat's charges on time
- Notwithstanding the reasons for premature disconnection or termination of a service, if the customer terminates a service, the customer shall be liable to pay the outstanding cost of the device on a pro rata basis for the remaining term of the minimum hire period and any outstanding Etisalat charges at the date of termination
- The customer shall also be liable to pay the cost of the device on a pro rata basis for the remaining term of the minimum contract period and any outstanding Etisalat charges at the date of termination, if the service has been disconnected by Etisalat due to the customer's failure to settle any outstanding amounts against the subscription; or due to the customer's delayed settlement beyond the credit period; or the service is ceased under a court order; or the disconnection is due to the request of an official body; or the service disconnection is due to any breach of these terms and conditions; or violation of any of the applicable laws and regulations.

Contract Termination

- Subscribers will be charged remaining device subsidy amount calculated on a pro rata basis. For the table charges details please visit etisalat.ae/LG