

Residential Service Ceasing Form (For transferring du consumer customers)

TitleFirst name	Family name
Street	Unit or villa no.
Building/Area(if applicable)	P.O. Box
City	Emirate
du Account no (s)	Du landline number(if applicable)
Customer Mobile number	
Choose one of the following documents:	Du Service to be ceased
☐ Passport and Residency Visa page	Landline
☐ UAE/GCC National ID	☐ Internet
☐ UAE Driving License	□ TV
*ID/Passport no.	
I confirm that:	
I wish to cancel the du services specified above;	
• I authorize Emirates Telecommunications Company, (ETISALAT) to request cancellation of the above Services from du on my behalf;	
• I understand that if I do not clear any amount outstanding to du after migration to ETISALAT, du will request ETISALAT to suspend and / or terminate the migrated service, and I agree that ETISALAT is authorized to carry out this Suspension and / or termination.	
Date/ DD MM YYYY	
	Signature