

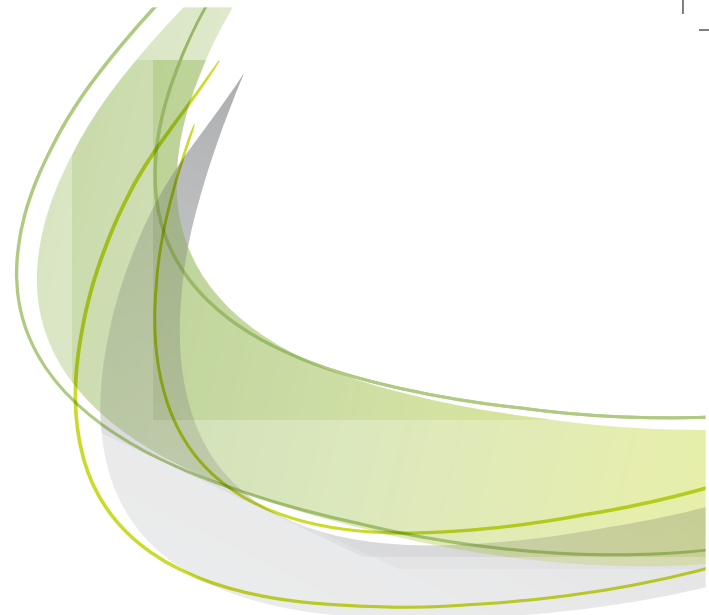


eLife Home Portal

Quick Start Guide

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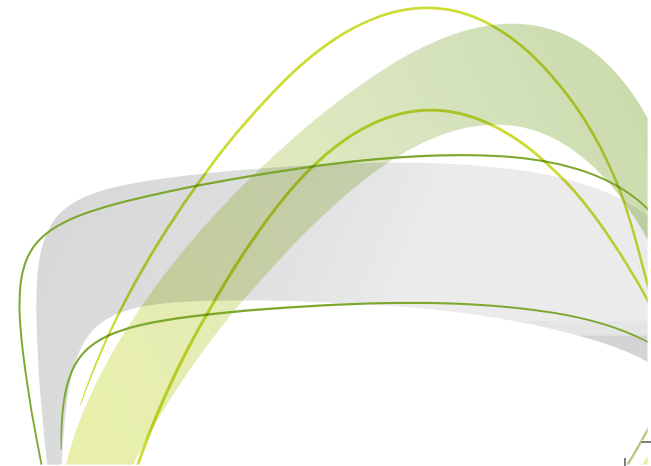
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1 eLife Home Portal at glance

eLife Home Portal is a self service portal initially offering the following:

- Parental Control. You can now manage what users can access online on your eLife connection including Web-Filtering, Content Filtering, Time-based access for specific devices and users, etc.
- Antivirus. Examines files being downloaded from the internet for threats such as a virus or other malware. If antivirus finds a threat it blocks the file even before it reaches your home network and also blocks access to the web sites which are known to have links to malicious software.
- Cloud Powered firewall. Secure your home devices and be able to open services to specific protocols like gaming or remote access on your terms from anywhere. Firewall Rule can be configured to allow access to internal resources from particular external IP addresses.
- The freedom to take control of your home Wi-Fi network and connected devices anywhere in the world. You will be able to enable/disable Wi-Fi, set up passwords, guest access etc. via a simple online dashboard.



2 Get Started

A. Click on <https://onlineservices.etisalat.ae> from your web browser.

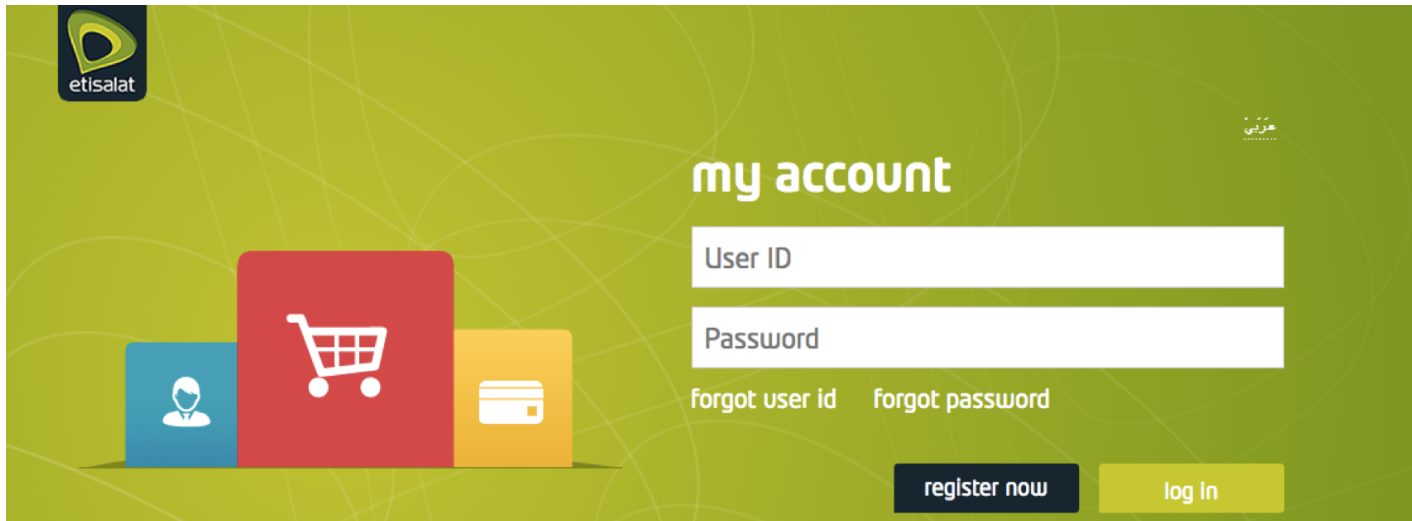
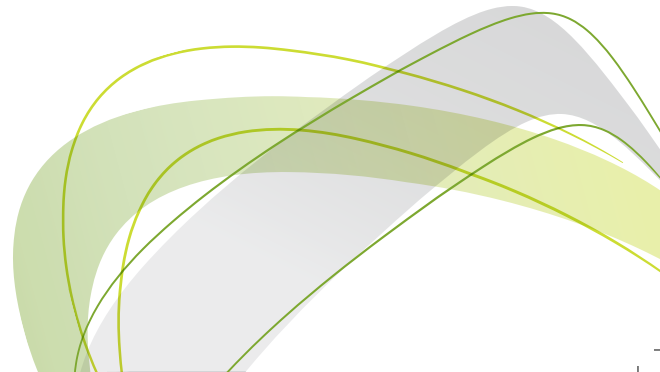
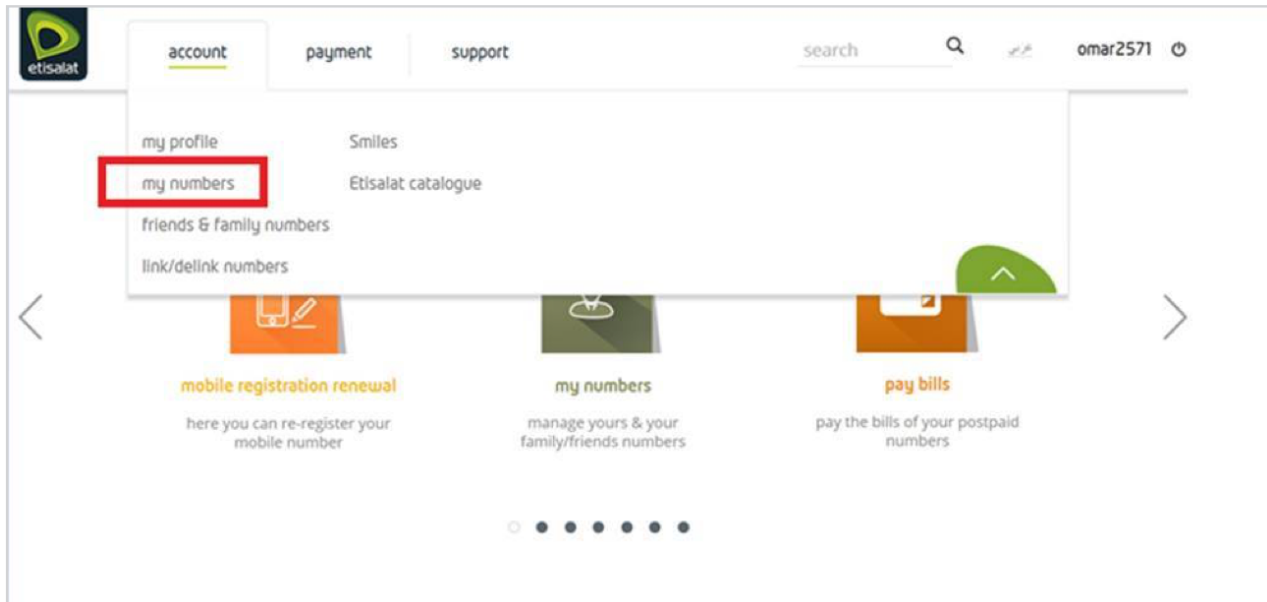


Fig. 1: eLife Home Portal login

B. Log in to your eLife Home Portal using the same credentials (User ID/password) as for Etisalat online services.

If you don't have Etisalat online User ID/password yet, you need to go through the registration process first. The registered user ID and password that you chose during this process will allow you to login to your eLife Home Portal.

C. Select "My Number" under the "account" tab



D. Click on the option for your elife account

The screenshot shows the Etisalat account management interface. At the top, there are navigation links for 'account', 'payment', and 'support', along with a search bar and the user's name 'omar2571'. The main heading is 'my numbers' with the subtext 'view and manage your numbers'. A 'Postpaid' label is visible. Below this is a table with the following data:

Billing Number	Service Number	Service Type	Friendly name	Number Status	Billed Amount Due	
731323221	065393558	e-Life		Active	77.45	☰
693881968	0502203104	Mobile		Active	543.28	☰
706485347	0506684001	Mobile		Active	73.80	☰

A red box highlights the menu icon (☰) in the rightmost column of the first row, which corresponds to the e-Life service. At the bottom of the table, the 'Total Amount Due (AED)' is 694.53.

E. Select "Home Portal"

The screenshot shows a web browser window displaying the 'my numbers' page. The page header includes the text 'my numbers view and manage your numbers' and a 'Postpaid' label. Below the header is a table with columns: Billing Number, Service Number, Service Type, Friendly name, Service Number Status, and Billed Amount Due. The table contains three rows of service data. A dropdown menu is open over the table, listing options: autopay, Friendly name, view bill, Billing Setting, my account, Access BelN, Self Support, Device Care, and Home Portal. The 'Home Portal' option is highlighted with a red rectangular box. Below the table, there are three main navigation buttons: 'mobile registration renewal', 'my numbers', and 'pay bills'. The Windows taskbar at the bottom shows the system tray with the date and time: 2:08 PM, 06/07/2017.

Billing Number	Service Number	Service Type	Friendly name	Service Number Status	Billed Amount Due
202368116	065286929	e-Life		Active	
202366562	418000449	Internet		Active	
202369682	043218845	e-Life		Active	

- autopay
- Friendly name
- view bill
- Billing Setting
- my account
- Access BelN
- Self Support
- Device Care
- Home Portal

3 How to turn services on & off

3.1 Antivirus

To activate/deactivate Antivirus instantly, open the Network Security tab and flick the antivirus switch to the On/Off position.

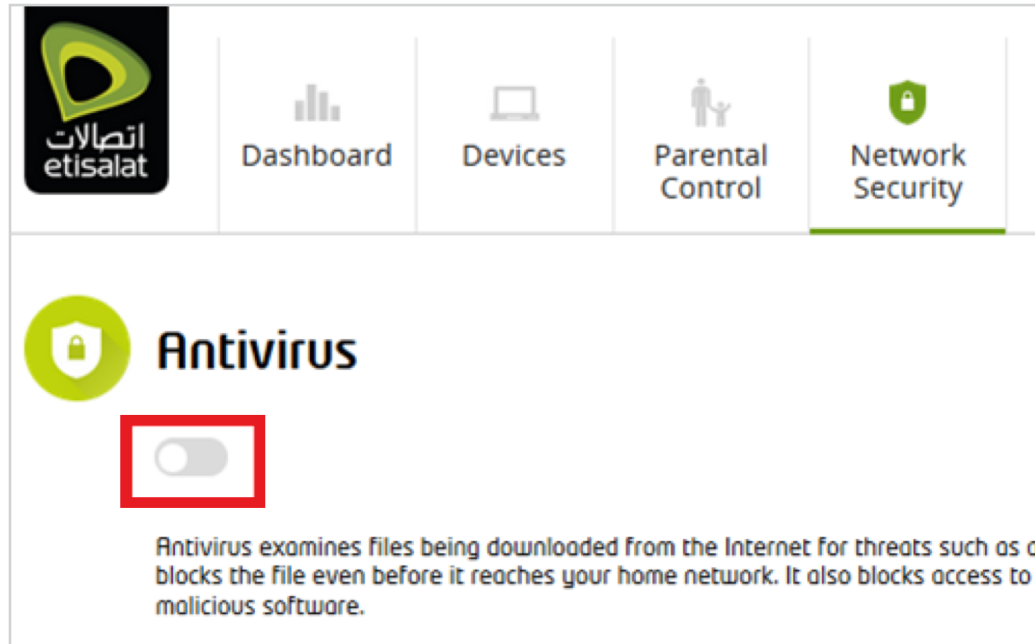


Fig. 2: Antivirus switch

3.2 Set up a Firewall rule

To set up a firewall rule:

- Navigate to Network Security tab.
- Click Add Firewall Rule.
- Select existing Port Forwarding.
- Specify Remote IP Address, Prefix Length, and Remote Peer Port.
- Click Apply Rule.

Firewall rules

Ip v4 Ip v6

+ Add Firewall Rule

Port Forwarding Remote IP Address Remote Peer Port Prefix Length

Telnet	10.29.134.106	32	0
RDP	10.29.135.201	32	0

In order to filter incoming traffic to your device from Internet, the configuration needs to be applied first in Port Mapping section at [Settings Page](#)

Apply Rule Undo Rule

3.3 Parental Control

To create a new policy, modify / delete existing policy, follow the steps below:

- Open the Parental Control tab.
- Click Add New Policy.
- Select a name for your new policy (must be unique).
- Select devices to include into the new policy.
- Select the types of content to block—games, social networks, communications, peer-to-peer networks, media streaming, adult content.
- Turn the time scheduling feature on or off
- Set up days and hours for the time scheduling feature
- Click Create New Policy.

At least one device must be assigned to a policy. A device can be assigned only to one policy.

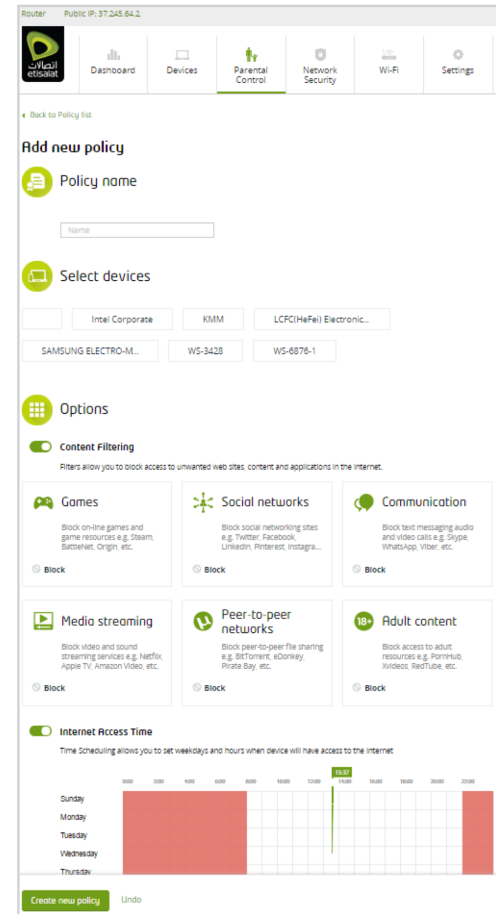


Fig. 4: Creating Policy

3.4 Enable/Disable your WiFi

To enable/disable your Wi-Fi and change password, click on the Wi-Fi tab and change the settings for 2.4 GHz and 5 GHz wireless networks.

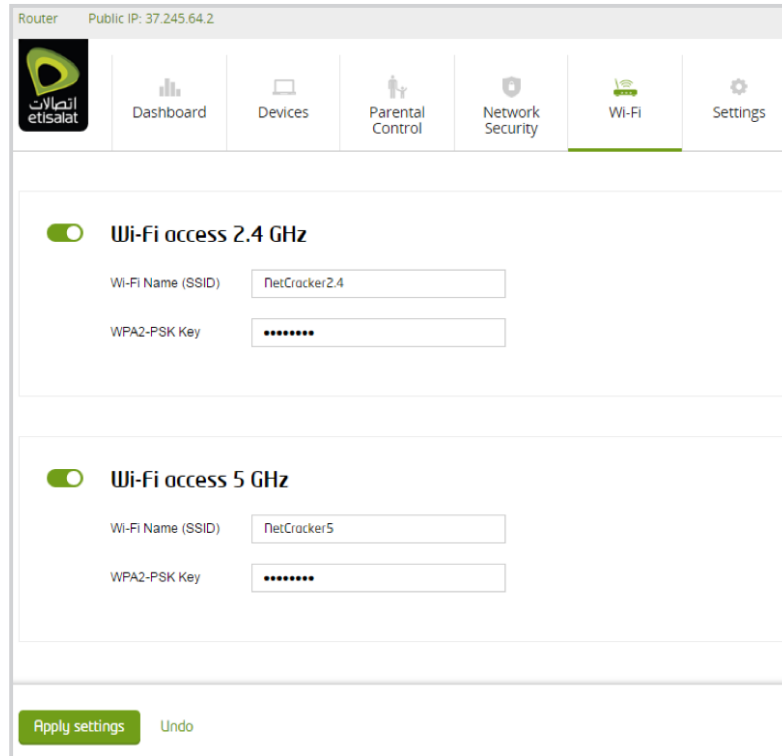


Fig. 5 WiFi Setting



etisalat.ae

