

application form prepaid card wasel



Welcome to Etisalat.

Complete this form if you are applying for a wasel service – private or commercial.

Personal details

Name of applicant Mr/Ms/Mrs or Company:

Telephone number working in the same name:

Contact No:

Nationality:

Date of Birth:

ID type: ☐ Passport

☐ Driving Licence

☐ Work Permit

☐ other

ID No:

Date of Expiry:

Place of work:

Profession:

1. Mailing address

P. O. Box:

Town:

Emirate:

E-mail:

2. Telephone Directory Listing

☐ yes ☐ no

3. Your authorization

I / we have read and agreed to the 'Terms and Conditions'.

Signature

Company Stamp (if required)

Date

4. Required documents

(An original document is requested for identity verification)

For personal

- Passport copy with valid UAE visa or
- Valid UAE driving licence or
- Valid UAE work permit
- UAE national ID card
- Others _____

GCC nationals (valid national ID card or valid driving licence issued to them from their own countries)

For commercial

- Photocopy of valid Trade Licence with Power of Attorney

For our use only

Reseller's Name:

Reseller's Stamp and Signature

☐ SIM card

S/O No:

Telephone No:

Terms and Conditions prepaid card wasel



1. (a) These conditions have been issued in accordance with Section 21 of the Federal Act No. 1 for 1991 in respect of the Emirates Telecommunications Corporation.
(b) These Conditions shall govern the sale of Wasel Prepaid GSM Service provided by Emirates Telecommunications Corporation hereinafter referred to as "ETISALAT". The party contracting therewith shall thereafter be referred to as the "Customer".
(c) These Conditions shall be deemed an inseparable part of any agreement or contract signed between "Etisalat" and the "Customer".

2. Accounts for calls

Etisalat shall not be obliged to provide the individual details of any telephone call dialled by Customers, nor to subdivide the total metered calls to show the cost of those which are internal calls and those which are international calls.

3. Advance payment

Etisalat reserves the right to collect an advance payment to cover the cost of connection and rental, calls or otherwise before service is provided.

4. Changed numbers

Etisalat reserves the right to change telephone numbers, whenever such change is found to be necessary.

5. Directories

Directories are the property of Etisalat and the copyright is vested in the Emirates Telecommunications Corporation. Their contents may not be reproduced without prior written permission from Etisalat. Etisalat cannot accept any liability for errors, omissions, misplacements or other irregularities in the listing of Directory contents. No auxiliary binder or folders may be used without permission and no advertising labels or stickers may be affixed to a Directory.

6. Disconnection of service

Etisalat reserves the right to discontinue all services to the Customer whether rendered under one or more contracts and charges in respect of any or all service contracts, if the Customer shall:

- (a) resell or trade in telecommunications service without license or approval of Etisalat.
- (b) use profane language or fraudulently or maliciously use the telecommunications system in a manner prohibited by law.
- (c) in the opinion of Etisalat, has committed any breach of these 'Conditions of Telecommunications Service'.

7. Liability

(a) Limitations of Etisalat's liability

Etisalat shall not be liable to the Customer for damages or otherwise for any delay in providing or restoring telecommunications service, or for the loss or damage occasioned by the total or partial interruption or disconnection of service. No abatement shall be made from the Rental by reason from whatever cause unless the service was totally unserviceable for a continuous period of not less

than one calendar month. However, Etisalat shall, under no circumstances, be liable for any loss of profit or income or for any other indirect or consequential loss or damage.

(b) Customers' liability for Calls

Customers are liable for the cost of any calls made through Wasel Prepaid GSM Service whether with or without their knowledge or permission.

8. Period of hire

Unless otherwise determined by Etisalat, the Minimum Period of Hire for Wasel Prepaid GSM Services commencing from the date of provision shall be one year (12 months).

Notwithstanding the reasons for premature disconnection or termination of the service the Customer shall always remain liable for such rental and/or other Etisalat charges as if he has utilised the full Minimum Period of Hire.

9. Period of notice for removal or disconnection

Customers are required to give at least thirty days notice of their requirements in the above connection in writing.

10. Responsibility for death or injury

Etisalat shall not be responsible for any death and/or injury to any person howsoever arising from the provision of the service and the Customer shall indemnify Etisalat against all claims made by or on behalf of any person howsoever arising from any such death and/or injury or loss and/or damage to property.

11. Transfer of service from one customer to a third party

Service is provided by Etisalat for the sole use of the Customer. The Customer may not transfer service or use of such service whether temporarily or permanently to a third party without the prior approval of Etisalat in writing.

12. Variation of charges

Etisalat reserves the right to revise any charges, whether standard or specially assessed, having given a minimum of twenty eight days notice of such revision.

13. Cancellation of service order

If the Customer cancels his service order after work has been started on the provision of the service, the Customer shall reimburse Etisalat for the costs of such work. Etisalat may alternatively deduct these costs from any advance payment or deposit which the Customer may have paid towards the provision of the service or from any other entitlement due to the Customer from the Corporation.

14. Amendments

Etisalat reserves the right to change, amend or reproduce these conditions from time to time as it may think fit. Any such change, amendment or reproduction shall immediately be binding on the Customer from the date on which it is issued by Etisalat.