



1 connection....Unlimited possibilities

## Do-it-Yourself (DIY) Guide

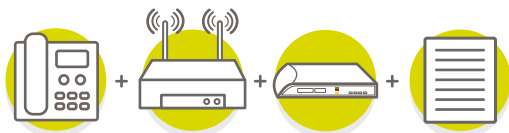


### BEFORE YOU START

Welcome to Etisalat DIY program. These step-by-step instructions will guide you to install Etisalat's eLife products for Voice, Video and Data services all by yourself.

You might have received this Guide along with the Device Package from Etisalat. Before we start, let us look into the contents delivered.

If you have applied for eLife triple play connection, there will be at least 3 devices inside the pack; one telephone, one internet router and a set top box (STB) for IPTV along with this instruction manual.



If you have applied for only one service, say internet, there will be only one box for serving that service. Check the contents in the pack. Call us if there is any discrepancy.



### ANY TIME ASSISTANCE

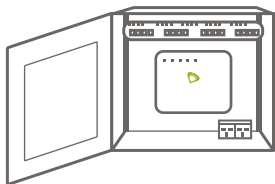
Do you have any problems while connecting any of your eLife products? Please contact us and we will provide you with the assistance you require any day, any time.

DIY SUPPORT CENTRE  
800 - 272

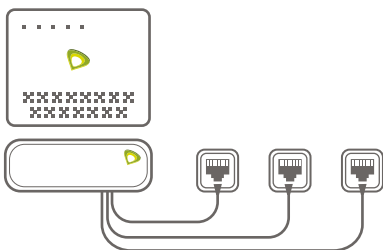


## GET STARTED

Your home should have a Telecommunication Box called ONT (Optical Network Terminal) installed inside an Enclosure. The ONT is the device that connects your home to Etisalat's powerful Fibre Optic Network.



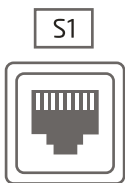
In some cases the Telecom Box (ONT) is placed directly on the wall as shown, without any enclosure. In such cases the cables are already connected to respective sockets.



Check whether the ONT is connected to Electric power and some of the LED lights are on. If not, please contact DIY Support Centre.



There will be Telecom Sockets (wall sockets) in your home with labelling such as S1, S2, S3 etc.



If the wall sockets in your home looks different than that in this picture, please contact DIY Support Centre.

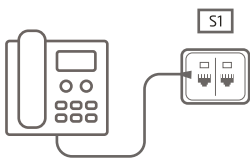




# CONNECTING YOUR TELEPHONE

## 1. At the Socket Location

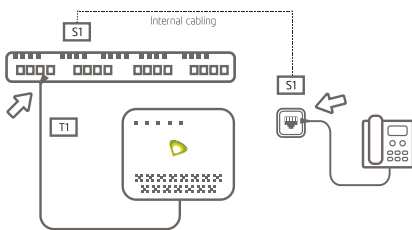
- Open the box containing Telephone from the pack received from Etisalat. Check the contents.
- Take out the Telephone cord from the pack. It is a cable with connectors on both sides.
- Go to the wall socket with label "S1" in your home. This socket is assigned for Telephone Service
- Look behind the Phone base. You will find a port for connecting the phone cord, normally marked "Line"
- Connect one end of the supplied phone Cord to this port. Connect the other end of the cord to the wall socket marked S1



## 2. At the Telecom Box

- Open the Telecom Enclosure. Find a Telephone Cord marked T1
- Connect the cord to the patch panel port marked S1.

Skip this step if this cable is already connected or your ONT is placed on the wall without enclosure.



## 3. Power-up and Activation

- Connect the power supply adaptor to the Telephone and switch on the Electric power. Ensure the battery of hand set is fully charged.
- Pick up the hand-set and press the call button. You will hear the dial tone.
- Congratulations!!! You have completed the Basic Telephone installation all by yourself.

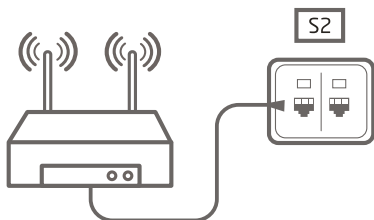
Tip: This is the basic DIY guide. Advanced users can refer to the Quick Installation Guide supplied with each device and make changes, if required.



# CONNECTING YOUR INTERNET ROUTER

## 1. At the Socket Location

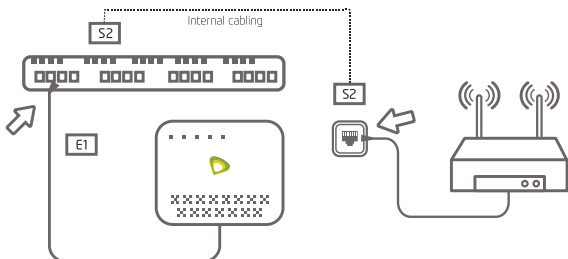
- Open the box containing "Router" from the pack received from Etisalat. Check the contents.
- Take out the patch cord from the pack. It is a cable with connectors on both sides.
- Go to the wall socket with label "S2" in your home. This socket is assigned for Internet Service.
- Look behind the router. You will find a port marked INTERNET or WAN (Usually in RED color).
- Connect one end of the supplied patch Cord to this port. Connect the other end of the cord to the wall socket marked S2.



## 2. At the Telecom Box

- Open the Telecom Enclosure. Find a patch Cord marked E1.
- Connect the cord to the patch panel port marked S2.

Skip this step if this cable is already connected or your ONT is placed on the wall without enclosure.



### 3. Power-up and Activation

- Connect the power supply adaptor and switch on the Electric power. The LED lights will start blinking. If not check the electrical connection.
- Wait 5-2 minutes to complete the automatic configuration and for the new Wi-Fi name to appear on your device.

Congratulations!!! You have completed the Internet Router installation. Start exploring the internet using Etisalat's High-speed Optical network, from your smart devices or from your PC connected to the Router using a Patch cord.

The Wi-Fi name and Password are printed behind the device. You can also find the same on a card inside the device packing.

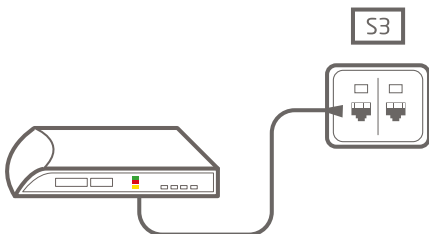
If the Wi-Fi name is not appearing in your smart phone or Laptop, please contact DIY support



## CONNECTING YOUR TV SET TOP BOX

### 1. At the Socket Location

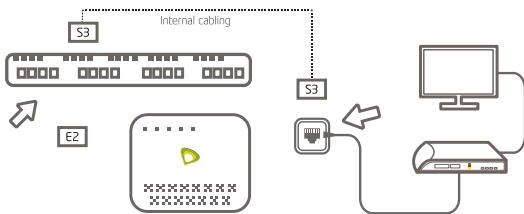
- Open the box containing STB from the pack received from Etisalat. Check the contents.
- Take out the patch cord from the pack. It is a cable with connectors on both sides.
- Go to the wall socket with label "S3" in your home. This socket is assigned for IPTV Service.
- Look behind the STB. You will find a port marked Ethernet.
- Connect one end of the supplied patch Cord to this port. Connect the other end of the cord to the wall socket marked S3.



## 2. At the Telecom Box

- Open the Telecom Enclosure. Find a patch Cord marked E2.
- Connect the cord to the patch panel port marked S3.

Skip this step if this cable is already connected or your ONT is placed on the wall without enclosure.



## 3. Power-up and Activation

- Connect the TV to the STB using the supplied HDMI or A/V cord.
- Connect the power supply adaptor and switch on the Electric power
- eLife logo will appear on the TV. Wait for a few minutes for the channels to appear

Congratulations!!! You have completed the eLife TV installation all by yourself. Start exploring the world of entertainment using Etisalat's High-speed Optical network.

Download the My Etisalat UAE App now



DIY SUPPORT CENTRE  
800 - 272



GENERAL ENQUIRIES / COMPLAINTS  
800 - 101

