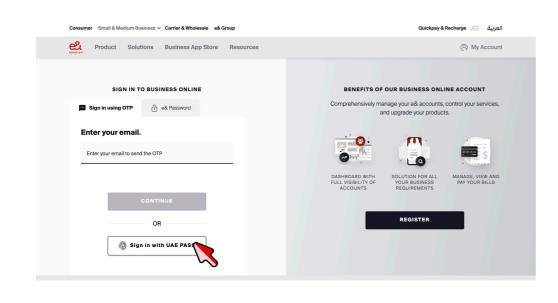


## **Guide to** eSIM Replacement

Simply follow the easy steps below

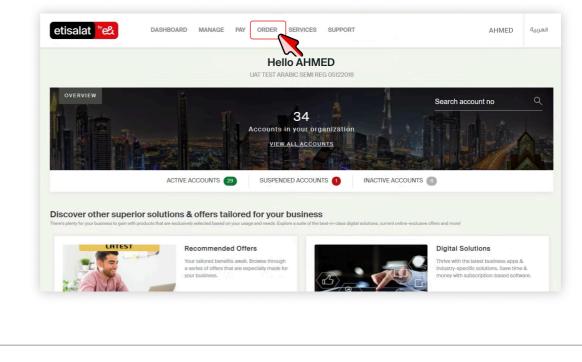


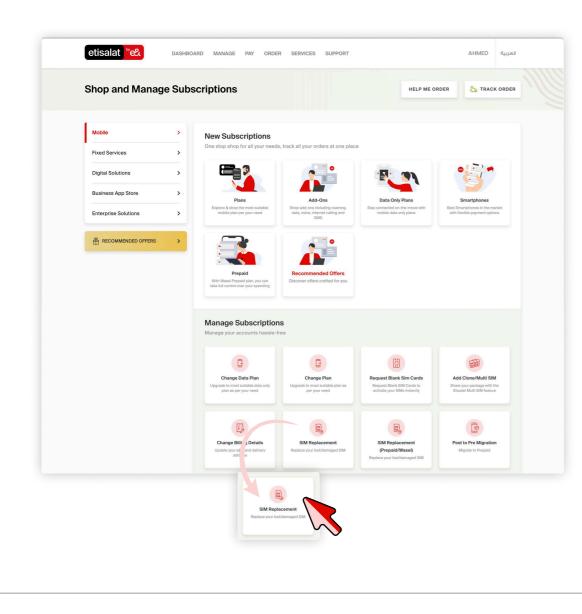
### Step 1

Easily log in to Business Online Portal by clicking on 'SIGN IN WITH UAE PASS'.

### Then click on 'ORDER'.

Step 2:





### and select 'SIM

Step 3:

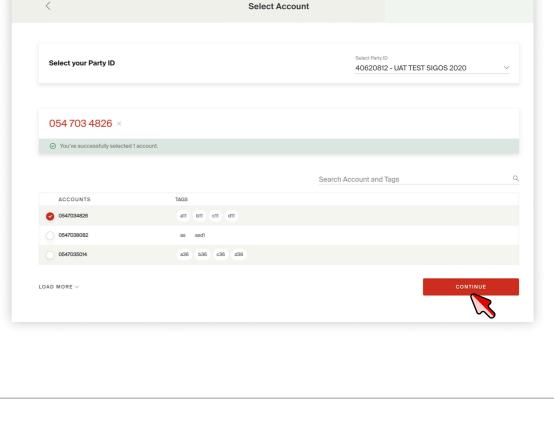
**REPLACEMENT'** 

Go to 'MOBILE', scroll down

### Select an account for which the SIM needs to be replaced

Step 4:

and click on the 'CONTINUE' button



DASHBOARD MANAGE PAY ORDER SERVICES SUPPORT

**Activate eSIM:** 

To activate eSIM, read the

Select how you would like to receive the SIM card

etisalat "e2

Step 5:

Delivery Activate eSIM Activate existing SIM

Select 'Activate eSIM' from

the options below:

**(** 

DASHBOARD MANAGE PAY ORDER SERVICES SUPPORT العربية ABDUL Select how you would like to receive the SIM card

STEP 3
View/Use the QR Code

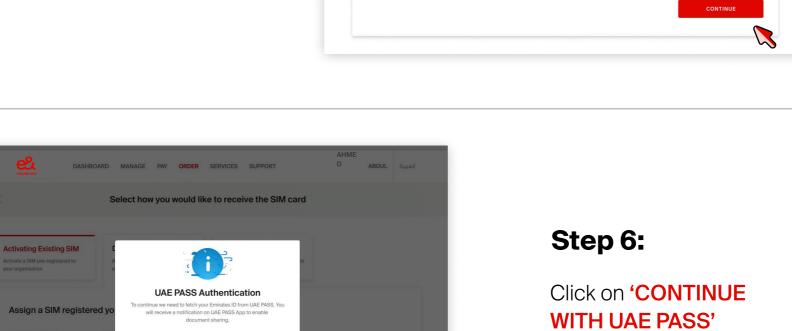
instructions and select Activate E-Sim Delivery Activating Existing SIM 'CONTINUE' once done. Activate a SIM pre-registered to your organisation

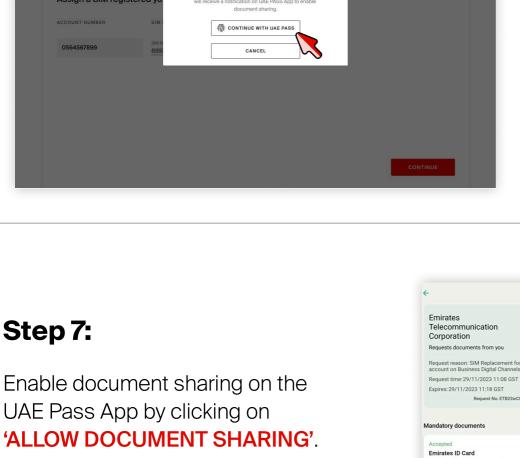
etisalat re&

How does this work?

STEP 1 Email Notification

etisalat "e&





You may have to wait for a few

elsalat and

Checkout

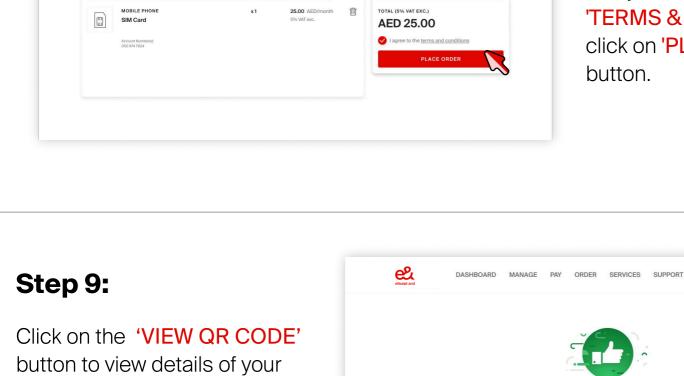
SIM.

minutes to retrieve documents.

AHMED

MANAGE PAY ORDER SERVICES SUPPORT

**UAE PASS Document Sharing** 



Complete your Order

Your order has been placed successfully

What's next?

 $\bowtie$ **Activation Emails** 

VIEW THE QR CODE

ation with instruction to view the QR Code.

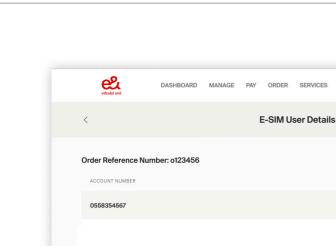
button.

Step 8:

Verify the details, agree to

click on 'PLACE ORDER'

'TERMS & CONDITIONS' and



You will receive an email once

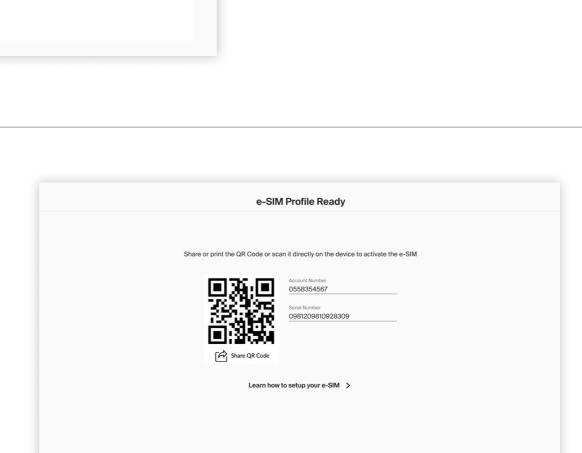
the order is closed with an

option to View QR codes.

### **Step 10:** You will see a list of SIM's. Click on 'VIEW DETAILS' to view the details of each SIM Card.

# View the eSIM profile online.

**Step 11:** 



### ಜಿ Alternatively, You will receive an email notification. Click on E-SIM ACTIVATION 'LOGIN USING UAE PASS' to

## view the details of each SIM Card. (Repeat step 12 & 13)

**Optional:**