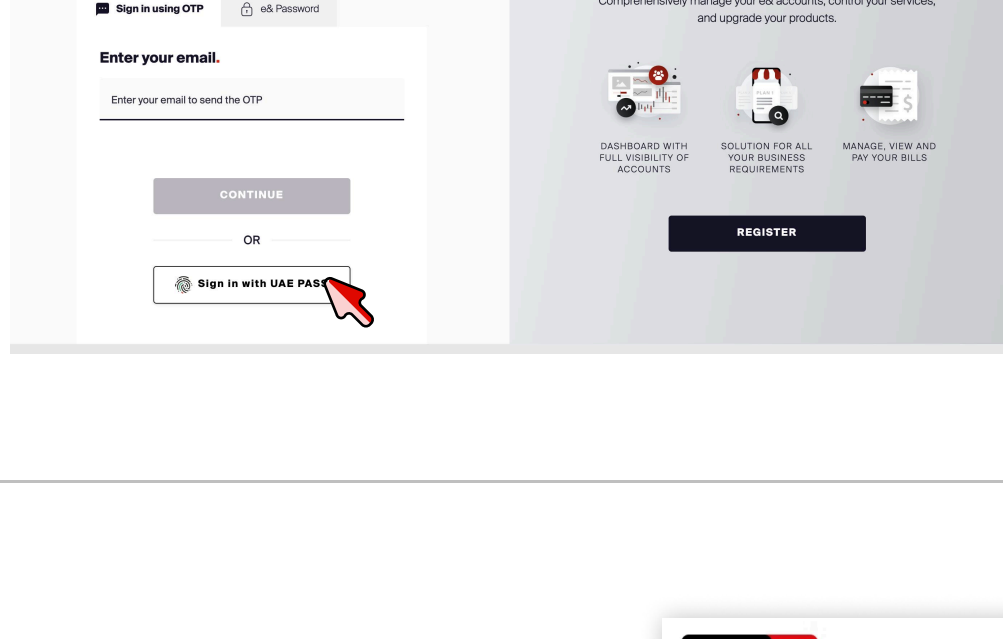


Guide to eSIM Replacement

Simply follow the easy steps below

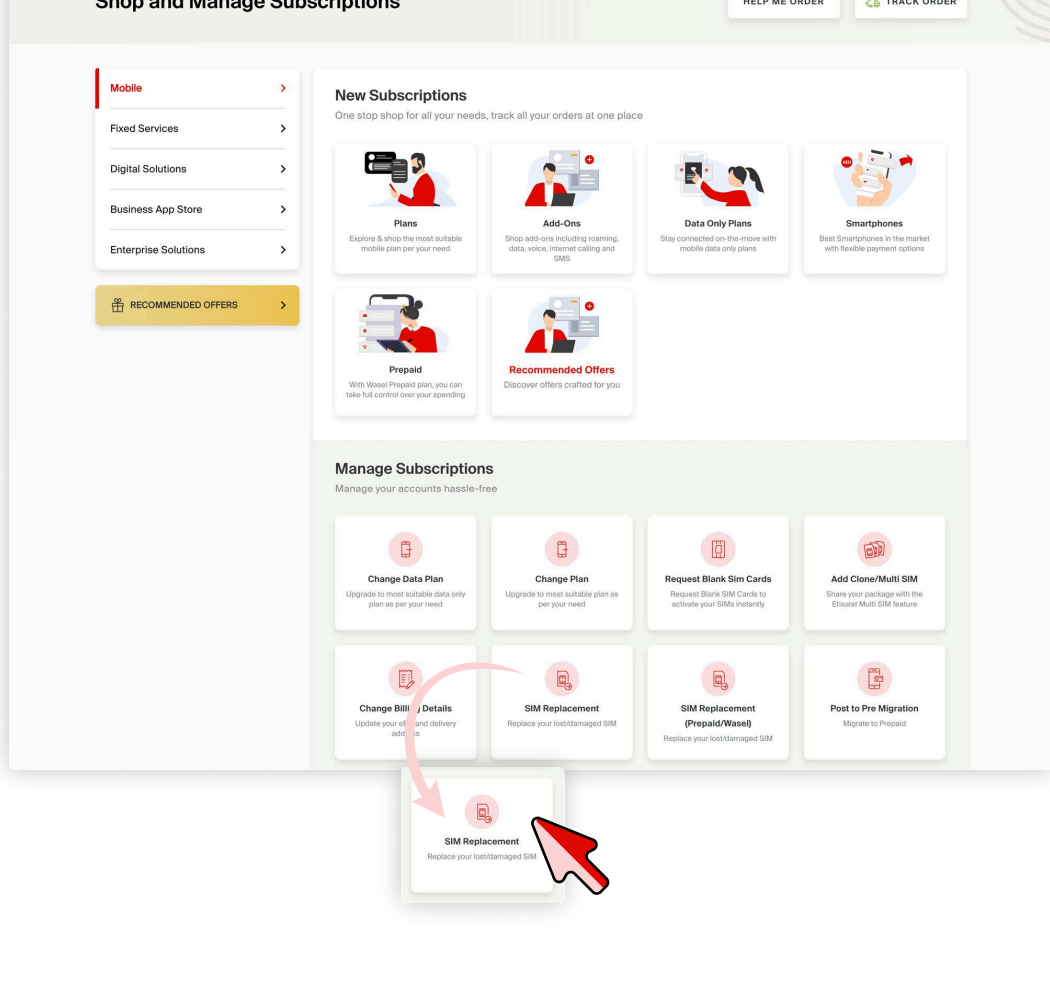
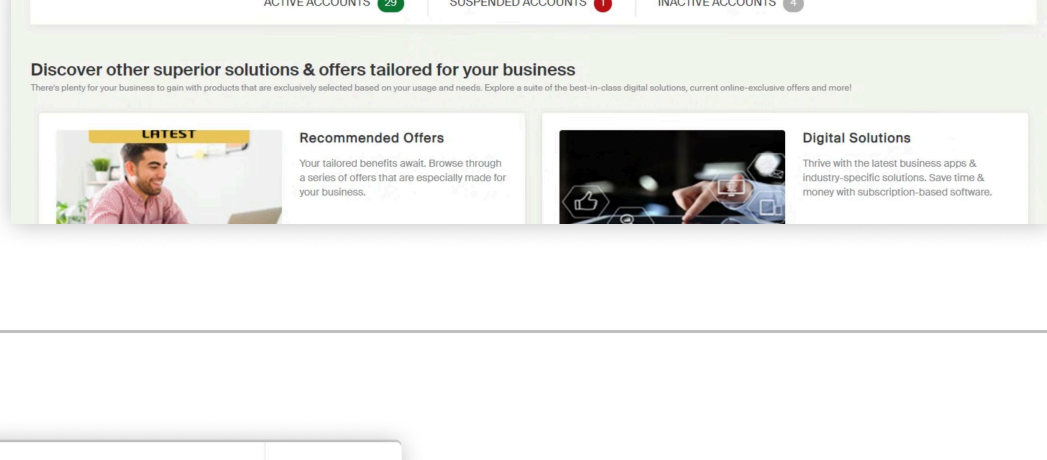


Step 1

Easily log in to Business Online Portal by clicking on **'SIGN IN WITH UAE PASS'**.

Step 2:

Then click on **'ORDER'**.

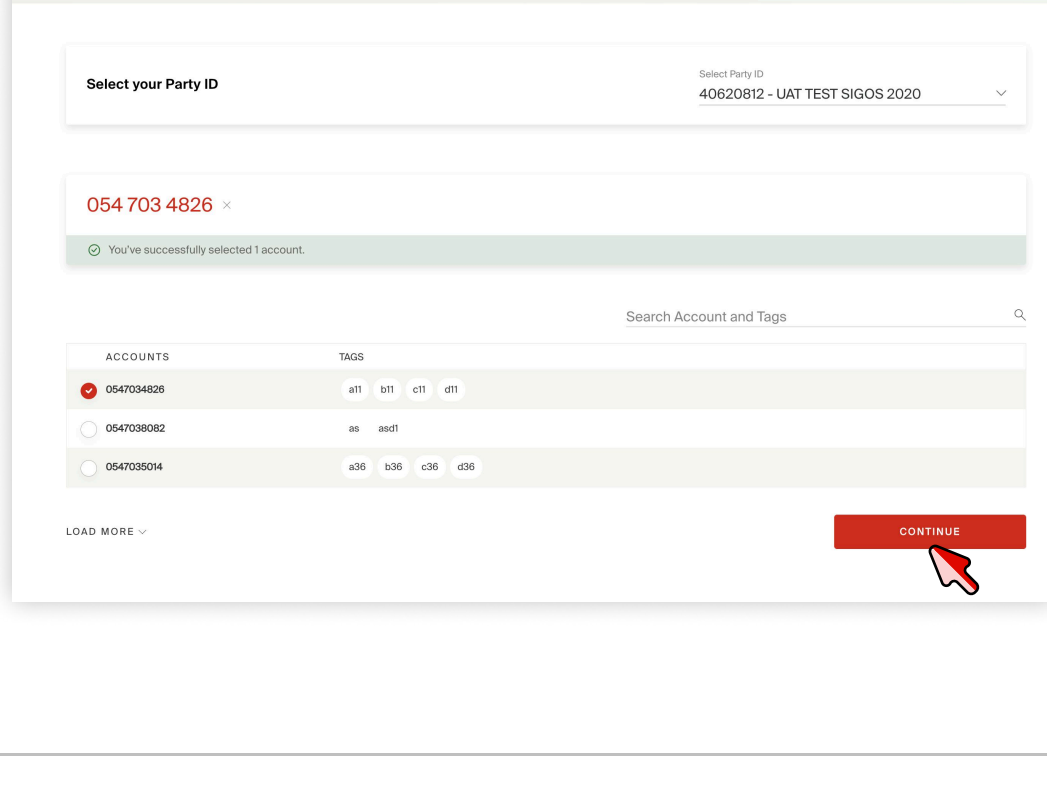


Step 3:

Go to **'MOBILE'**, scroll down and select **'SIM REPLACEMENT'**

Step 4:

Select an account for which the SIM needs to be replaced and click on the **'CONTINUE'** button



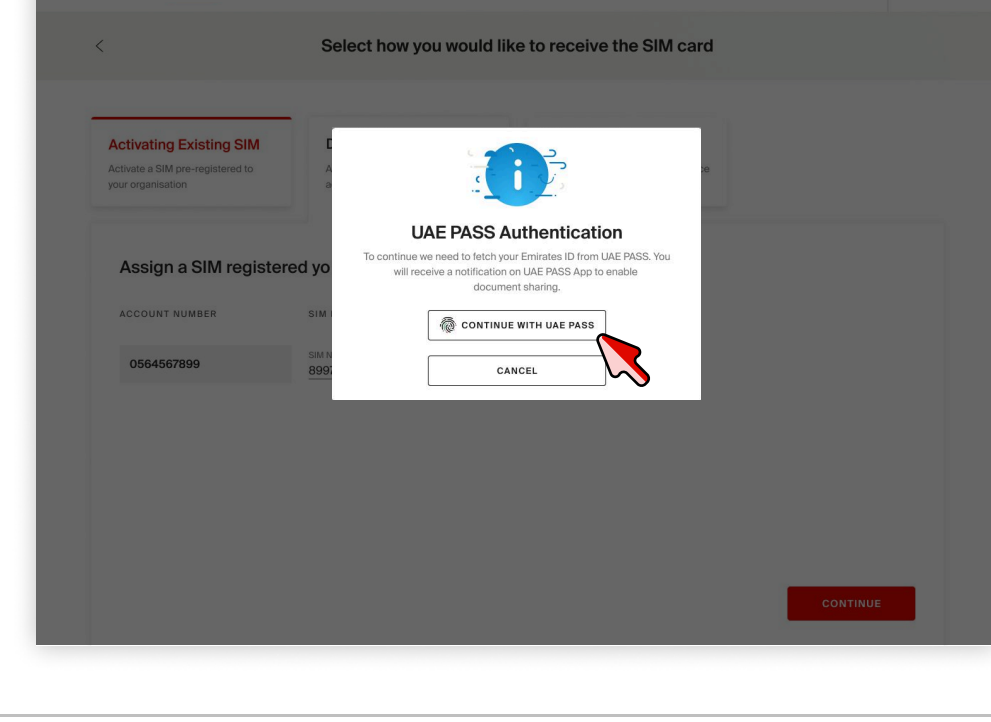
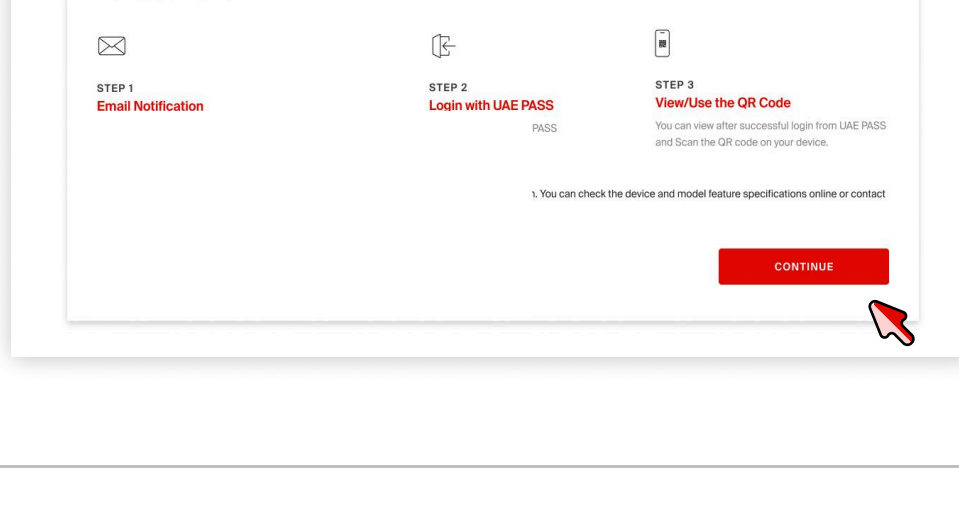
Step 5:

Select **'Activate eSIM'** from the options below:

- Delivery
- Activate eSIM
- Activate existing SIM

Activate eSIM:

To activate eSIM, read the instructions and select **'CONTINUE'** once done.



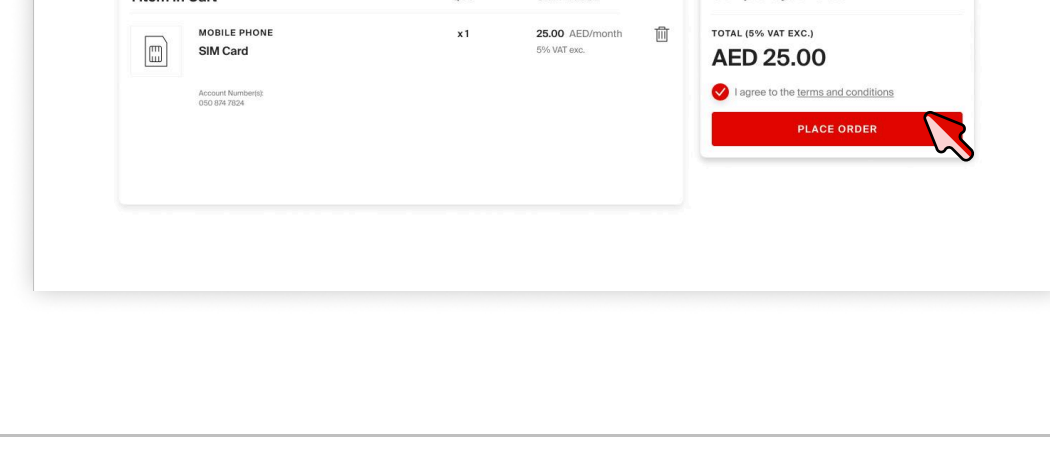
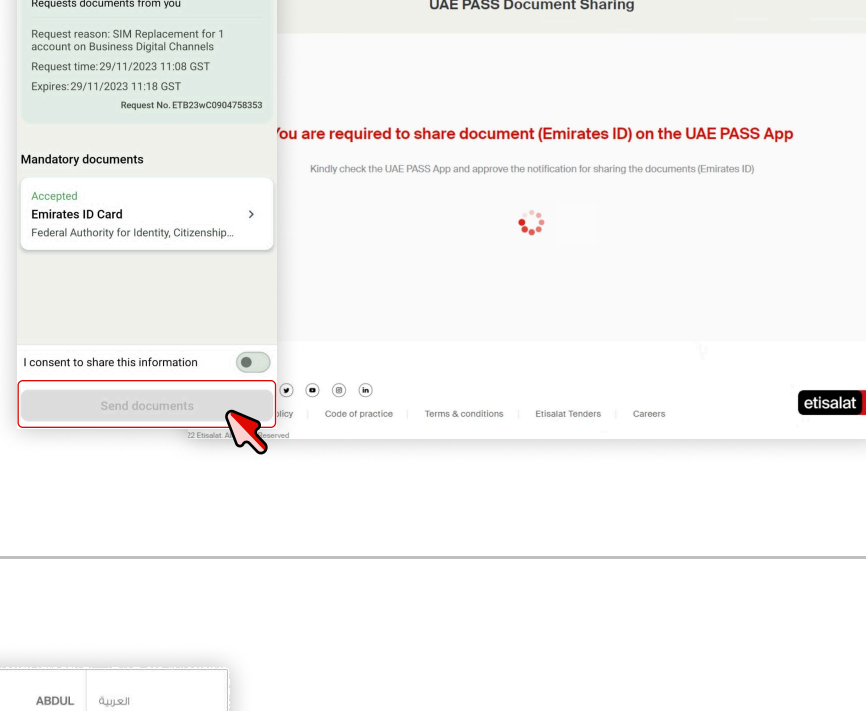
Step 6:

Click on **'CONTINUE WITH UAE PASS'**

Step 7:

Enable document sharing on the UAE Pass App by clicking on **'ALLOW DOCUMENT SHARING'**.

You may have to wait for a few minutes to retrieve documents.



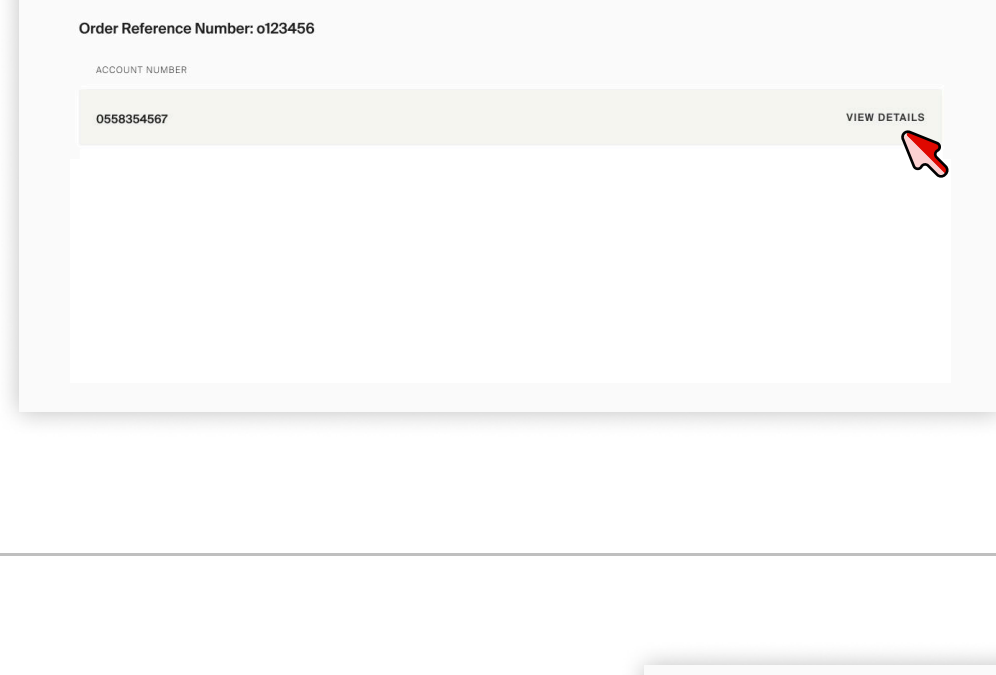
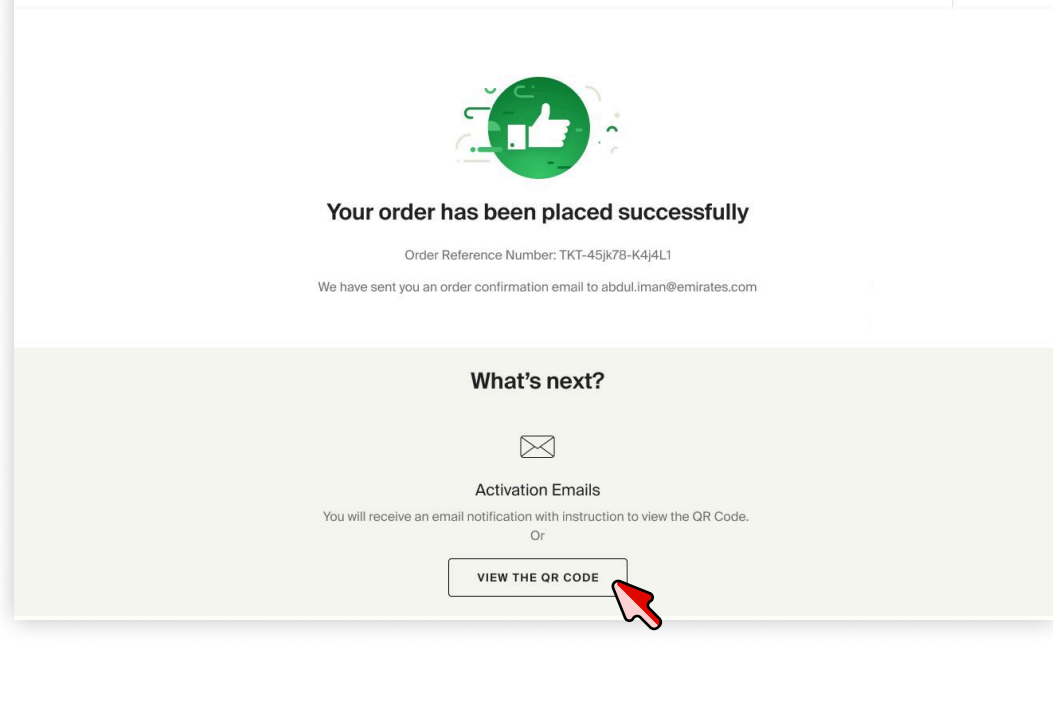
Step 8:

Verify the details, agree to **'TERMS & CONDITIONS'** and click on **'PLACE ORDER'** button.

Step 9:

Click on the **'VIEW QR CODE'** button to view details of your SIM.

You will receive an email once the order is closed with an option to View QR codes.

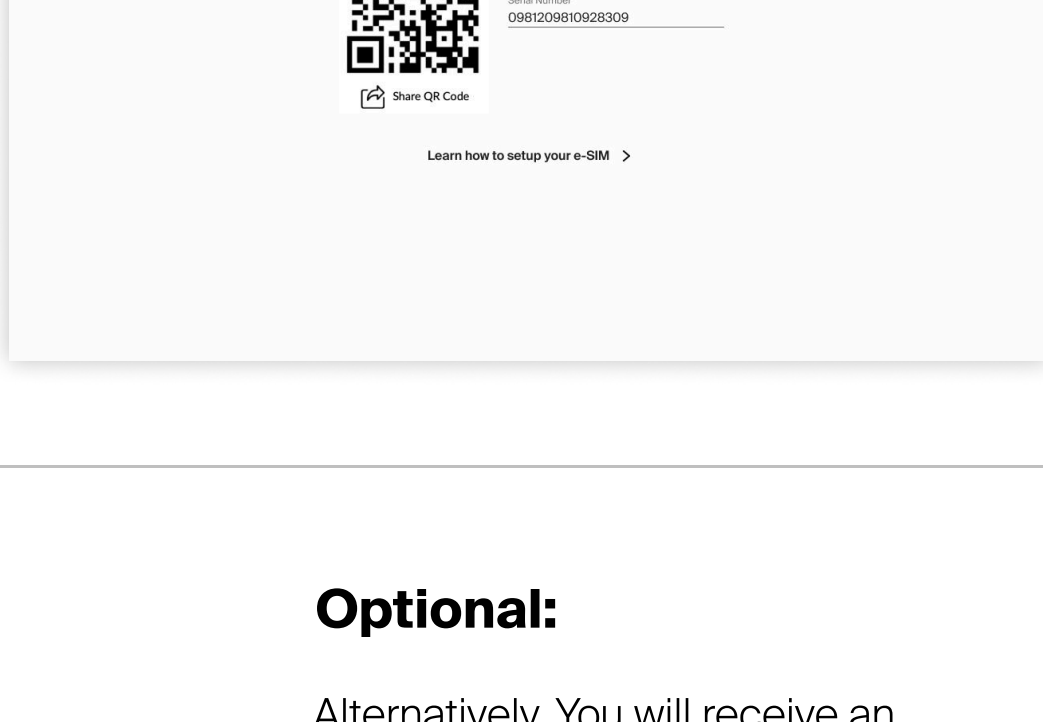


Step 10:

You will see a list of SIM's. Click on **'VIEW DETAILS'** to view the details of each SIM Card.

Step 11:

View the eSIM profile online.



Optional:

Alternatively, You will receive an email notification. Click on **'LOGIN USING UAE PASS'** to view the details of each SIM Card. (Repeat step 12 & 13)

