

Microsoft Teams Direct Routing

Simplify communications,
mobilise your workforce
and ensure business continuity
and scalability with
Microsoft Teams Direct Routing





Why is Unified Communications a must for today's modern workplace?

86%

of leaders cite lack of collaboration or ineffective communication as the top reason for workplace failures

65%

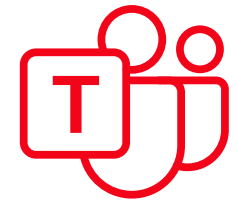
of leaders agree that moving from hierarchical to team-based working is critical for their success in 2019, but only 7% say they are ready

45%

of leaders have or are implementing web-based collaboration solutions at scale in their companies

Microsoft Teams Direct Routing from e& provides a rapid, seamless and hassle-free shift from legacy voice to cloud-based telephony by enabling PSTN Calling capability with Microsoft Teams cloud PBX system via Direct Routing.

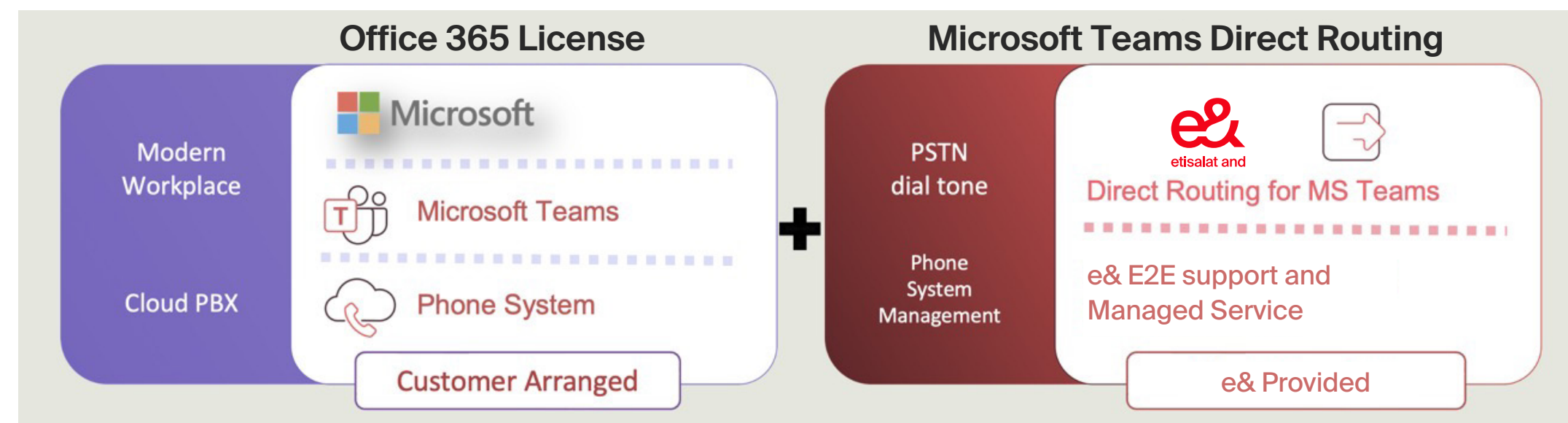




Revolutionise communication with Microsoft Teams Direct Routing from e&

By moving to a comprehensive cloud-based voice solution, you can decrease your dependence on outdated PBX systems and on-site hardware.

Microsoft Teams Direct Routing eliminates the need for separate meeting platforms and phone systems by integrating calls and meetings.





Why move to Microsoft Teams Direct Routing (Microsoft Teams DR) from e&?



Single Platform Calling, Audio and Video conferencing, file sharing, and messaging for effective collaboration and communications



Business continuity and secure platform
Fully redundant and secure platform with high service uptime



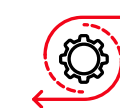
Quality of service
Carrier-grade calling quality with best-in-class infrastructure



End-to-End managed service
Fully managed end-to-end service results in your business getting the best professional services and 24/7 support



Take your number with you
Your number travels with you wherever you go – whether you're on your PC, desk phone or cell phone



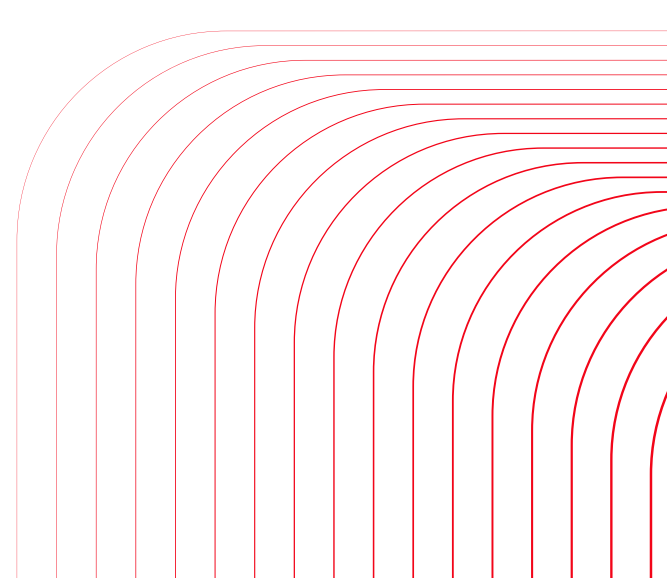
Hybrid working
No matter where you are – office or on the go, Microsoft Teams Direct Routing adapts to your work style

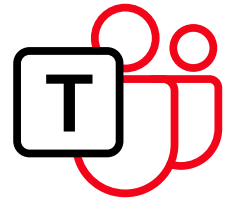


No expensive hardware installation
Direct routing does not require any hardware resulting in reduced infrastructure cost



Reduce overheads
No need to hire PBX engineers or onboard a team to manage the infrastructure





Transform your meeting rooms with Microsoft Teams

Modular



Individual connected
devices

Integrated

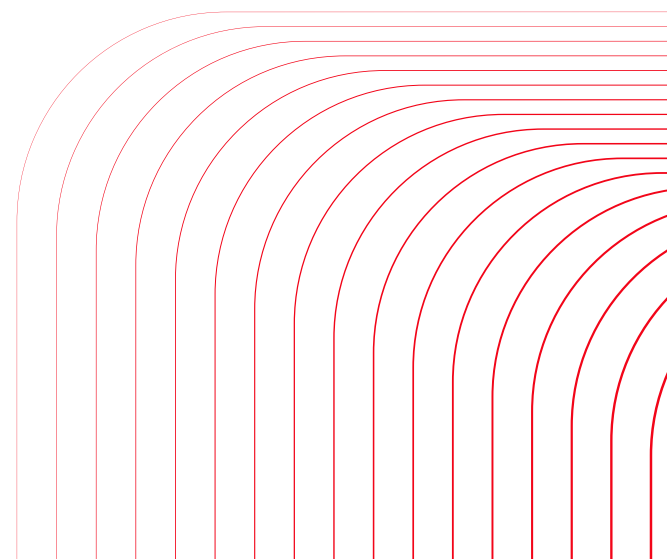


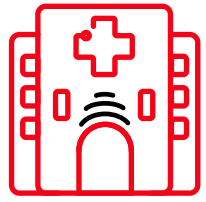
Combined audio and video
functions with separate displays

Board



Complete audio, video and
display in a single unit





Why partner with e&?



Industry-leading expertise



Customised solution offering



Seamless integration capabilities



Continuous innovation and upgrades



Single managed service provider



Round-the-clock support services





Contact Us

Together, let's design a business model that focuses on elevating your customer experience, optimising resources, and fostering a sustainable future.

For more information contact your Account Manager or visit

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