

Apple Vision Pro e& Purchasing Guide

Instructions for Customer Orders

Thank you for your interest in purchasing Apple Vision Pro through e&. Apple Vision Pro integrates incredibly advanced technology into an elegant, compact form—delivering an amazing and personalised experience for your employees. Because each Apple Vision Pro is customised for every employee, it's important that the ordering process is clear and easy to follow. The below instructions are provided to help you place orders with us. This information will ensure that every Apple Vision Pro is personalised for each of your intended employees.

Ordering Process

We're available to help set up how to purchase Apple Vision Pro for your business. The steps below will guide you through the ordering process for buying directly from us..

Step 1: Get Employees Properly Fitted

Every Apple Vision Pro delivers a personalised fit. So each employee will need to go through a customised fitting process to match the contours of their face and head for the best possible Apple Vision Pro experience.

1. Your employees should download the [Apple Vision Pro Fit app](#) from the App Store, and then complete the fitting process in the app.
2. Once employees complete the required steps using the Apple Vision Pro Fit app—including any specialised [Zeiss Optical Insert](#) needs—an email with their personalised fit and part number will be generated based on their specific measurements.

Step 2: Collect Part Numbers and Storage Sizes for Employee Orders

After your employees complete the fitting process and receive their personalised emails from Apple, you should collect that information from them, including a list that states each individualised part number.

1. Apple Vision Pro is available in 256GB, 512GB, and 1TB, so your employees can select their preferred memory capacity in the Apple Vision Pro Fit app. Part numbers for alternative storage options are also included in the *Fit summary email* that's sent to each employee once they've completed the fitting process in the app.
2. If your employees need specific accessories, they should be ordered separately—and also tracked. Accessory part numbers are noted in the last section of the personalised *Fit* email. Keep in mind that these accessory part numbers are specific to each employee.
3. You should track and maintain a list of individual employee part numbers and designated storage sizes to ensure that the correct Apple Vision Pro device is properly distributed to each of your employees.

Step 3: Place the Order

After your employees have completed their personalized fit information and each part number has been collected, log in to our B2B portal to place order ticket and provide the part numbers and the quantities for each Apple Vision Pro device, Send us the confirmed Purchase Order and Our processing team will issue Service request to initiate backend operation

Step 4: Monitor the Order Status

Order confirmation will be provided and you can find your order status with us through mail or your dedicated account manager.

Resources

- ▶ [Guidelins for Optical Zeiss Inserts](#)
- ▶ [Apple Vision Pro product page](#)
- ▶ [AppleCare for Apple Vision Pro](#)
- ▶ [Apple Vision Pro vision prescriptions/conditions](#)