

## Environmental Management Policy

Etisalat UAE, value and nurture the energy and dynamism needed to achieve the very best in striving for excellence in building a sustained environment for the future. As a responsible corporate citizen we are committed to provide cellular telecommunications, fixed and broadband/internet services in a manner that strikes a balance between economic, social and environmental needs. As leaders in innovation, we will minimize the environmental footprint of all our operations by pursuing environmentally sustainable practices in our managerial and administrative activities and services.

### Our commitment to you:

- The wellness of our people and the environment in which we operate
- Incorporate duty of care for the environment at all our businesses and partnerships
- Entrench ecological criteria throughout the life-cycle of our activities and services to minimize their impact on the environment
- Strive to continually improve in our performance to prevent pollution, reduce the material and energy demands, sustainable resource use, climate change and waste volumes yielded from our operations and services
- Remain at the forefront of innovation to develop and market sustainable telecommunication solutions aimed at meeting the long-term environmental challenges of our customers
- Exercise due diligence in our approach to meet or exceed the requirements of applicable compliance obligation to which we subscribe, relevant to our environmental as
- Foster good relations with government agencies, businesses, the public and relevant interest groups to communicate our environmental expectations and promote environmental protection

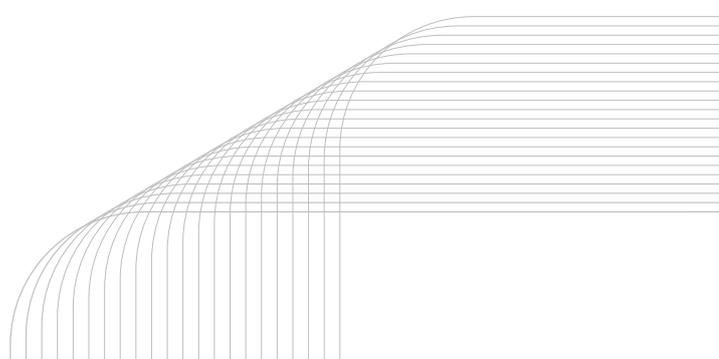
### This we will achieve by:

- Establishing a framework that gives effect to the development of appropriate environmental objectives and targets along with well-defined processes to effectively manage our environmental aspects with integrated business process approach
- Promoting the search for innovative solutions and technologies that contribute towards minimizing the environmental footprint of our activities and services for a better environmental quality of life
- Providing suitable and sufficient environmental management information, instruction and training to promote a culture of enablement amongst all our staff to be actively engaged and committed towards sustainable best practices as part of value creation
- Liaising and cooperating with relevant authorities and third parties in the interest of promoting mutual environmental management expectations and interests
- Monitoring and Communicating our environmental achievements and performances, as part of our value reporting, to our stakeholders and relevant interest groups on a regular basis
- Making available appropriate and sufficient resources to implement and meet the requirements of this environmental policy
- Ensure that goods and services are procured in a sustainable manner and encourage our suppliers and contractors to improve their own environmental performance

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**MOHAMED HARIB**  
SENIOR VICE PRESIDENT – CONTRACTS & ADMIN

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